

Yueh-Lin Chuang

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http://chuang.de

Personal

Nationality Taiwanese
Date of Birth July 15, 1983
Place of Birth Taichung, Taiwan

Objective

Noted for excellent numerical and data analysis skills. Increase efficiency and optimize process in business processes, as well as business analysis. Accustomed to working in international team.

Language

English business fluent
Chinese native speaker
German basic knowledge

Skills

Six Sigma Green Belt	Microsoft SharePoint	AutoCAD
Microsoft Office/Visio	Qlikview	VBA
Microsoft Project	HTML/CSS	Minitab

Education

Master of Science in Global Production Engineering
Technische Universität Berlin, Berlin, Germany

October 2006 - November 2009
Grade 1.7 / 5.0

Analysis and optimization of business process improvement tools, specifically Benchmarking and quality management, with emphases in Six Sigma, Lean, Project Management, and Knowledge Management.

Bachelor of Science in Industrial Engineering and Management
National Chiao Tung University, Hsinchu, Taiwan

September 2001 - June 2005
Grade 81 / 100

Financial studies include Accounting, Financial Management, Economics, Financial Engineering. Industrial Engineering studies center on Statistics, Production Planning and Control, Operations Research

Experience

Project Manager Planning in Corporate Planning
Panasonic Marketing Europe, Wiesbaden, Germany

October 2012 - present

Developing and delivering Business Intelligence tools for improved sales forecast accuracy and quality of market analysis. Project leader for Business Plan, SAP standardization structure and various BI projects.

Customer Quality Engineer in Quality Europe
MSA Europe, Berlin, Germany

October 2010 - October 2012

Designing and developing new business processes, handling customer claim management, implementing 8D process to drive issue resolution, and promoting continuous improvement through Six Sigma projects.

Intern in Business Administration, Aftersales Customer Care
GM Europe GmbH, Rüsselsheim, Germany

June 2008 - December 2008

Specialist in Logistics
ZyXEL Communications Corp., Hsinchu, Taiwan

December 2005 - July 2006